

# Technical Bulletin

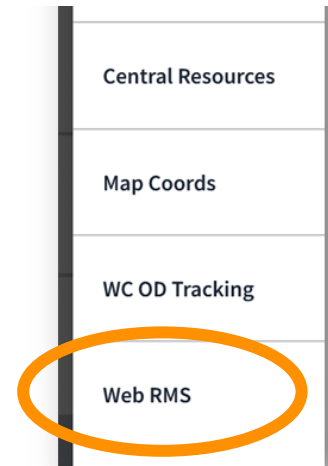
12/17/2020

Web RMS Moving from Enterprise Mobile to Chrome Bookmark Bar

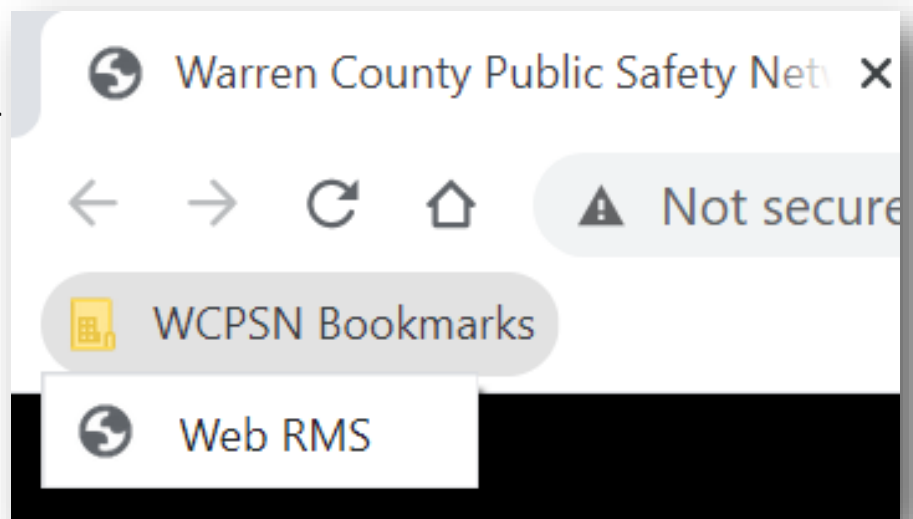
*Intended Audience: Law Enforcement Web RMS Users*

## The Web RMS button within Mobile Enterprise is getting removed.

**Why?** Google's recent fix to a 6-year old Chrome bug inadvertently broke the way this WebRMS button works. Clicking the button hard-locks your mobile forcing you to close/reopen the application.



**Our Fix:** Web RMS will appear in your Chrome's bookmark bar within the "WCPSN Bookmarks" folder. Click this to be directed to the same place the button did within Mobile Enterprise.



Contact 695-HELP with questions regarding this technical bulletin.